



Careline Physician Services is Participating in a Program to Enhance Your Care: Primary Care First

Primary Care First is an innovative healthcare payment program that aims to improve our patients' care experience by reducing administrative burdens, so our team at Careline Physician Services can spend more time with you.

Giving Doctors Extra Support to Help You Get Better Care

Our goal has always been to provide you with the highest quality of care. Through Primary Care First, we will receive additional resources from Medicare and other health insurance companies to help us enhance our work and provide you the best quality, patient-centered care.

More Information for Patients with Original Medicare

As part of this program, Medicare will share some of your personal health information with us, such as when you receive care at hospitals, emergency departments, and specialist offices. This will help provide us with a more complete picture of your health and allow us to better coordinate your care.

If you have changed the Primary Care Provider responsible for your care, go to [Medicare.gov](https://www.Medicare.gov) to indicate your new Primary Clinician.

[Click Here!](#) - [Choose Your Primary Clinician on Medicare.gov Fact Sheet](#)

Your Medicare benefits are not changing. This program is only intended to enhance the healthcare you receive at Careline Physician Services. You still have the right to use or visit any doctor or hospital that accepts Medicare at any time. Your doctor may continue to recommend that you see particular doctors for your specific health needs, but it is always your choice which doctors you use or hospital you visit.

If you want Medicare to stop sharing information, you should contact 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-800-486-2048.

Questions?

If you have questions or concerns, please call Careline Physician Services.

Contact: Carolyn Ewing
(888) 758-5709

For more information about the Primary Care First Program, please:

- Visit the [Primary Care First webpage](#); or
- **Call 1-800-MEDICARE**

Why Choose Your Primary Clinician on Medicare.gov?

Your primary clinician can help you make health care decisions and can improve how you manage your health care.

Your primary clinician is a health care provider—a doctor, physician assistant, nurse practitioner, or certified nurse specialist—who is responsible for coordinating your overall care, no matter where you choose to get health care services.

When you choose a primary clinician who participates in the **Primary Care First Model**, a Medicare model that aims to improve the quality and value of the primary care you receive, they get access to tools and services to better coordinate your care and improve your health.



Things to Think About When Choosing Your Primary Clinician

Choose A Provider



You can choose any health care provider as your primary clinician—for example, your primary care doctor, nurse practitioner, or physician assistant.

Maintain Flexibility



You can still go to any health care provider who accepts Medicare, even after you choose a primary clinician.

Change Anytime






You can choose a different health care provider as your primary clinician at any time. Your primary clinician will remain the same unless you make a change on Medicare.gov.

To Indicate Your Primary Clinician:

Visit the Medicare Find and Compare Health Care Providers webpage (<https://go.cms.gov/3h2KHWI>) and follow the directions under “Add your favorite providers.”

Your Secure Medicare Account

Visit [Medicare.gov](https://www.medicare.gov) to login to (or create) your secure Medicare account. Your Medicare account gives you personalized information about your Medicare benefits and services at any time. You can do the following:

-  Create a list of your favorite health care providers and choose a primary clinician.
-  Find preventative services.
-  Check your health and prescription drug plan enrollment.

Need help choosing your primary clinician on Medicare.gov? Call 1-800-MEDICARE (TTY users should call 1-877-486-2048) or your Primary Care Practice. If you do not have internet access, we encourage you to work with family or friends or check in with your local State Health Insurance Assistance Program (SHIP) office, library, place of worship, or community center for help.